



Client ref: SO

Completed

CORE

BRONZE

SILVER

GOLD

PLATINUM

PLEASE COMPLETE WHILE BOOKING IN HARDWARE FOR REPAIR

Name:.....

Email:.....

Best contact no:.....

Address:.....

.....

.....

.....

Postcode.....

Signature:.....

Date:.....

Why did you choose to use syn-star? What marketing have you seen? (circle)

- Facebook
- Yell
- Internet
- Directories
- Networking
- Epson
- Live local
- Recommended
- Leaflets
- Bartercard

Have you used syn-star before?

YES

NO

Terms & conditions in brief:

By signing this form you agree to these terms and conditions. Please note that unless given written instructions to save information, Syn-Star PC Store Ltd accepts no responsibility for the loss of data and do not guarantee to be able to retrieve data. All repair cost are for service only & do not include hardware. Hardware is charged in addition to any repair cost paid in advance. All equipment and hardware remains the property of Syn-star PC store Ltd until payment is received in full. A minimum fee is applicable for all hardware left with Syn-star PC Store Ltd unless agreed prior to any work being undertaken. Syn-star PC store Ltd does not accept responsibility for any lost, damaged equipment left in possession at any of their premises. Estimates are given subject to change and Syn-star PC Store Ltd reserves the right to a variance of 100%. if the above property is not collected within two months of today's date it will be disposed of and no prior notice given. Problems arising not connected with the repair / upgrade will not be covered by subsequent warranties and therefore will be charged separately. There will be no refunds of any machine / equipment that have sustained additional damage by way of liquid or other foreign body. We do not guarantee to be able to fix faults, and the advance charge is purely for labour and not guarantee for completed repairs. All work is carried out under the risk of the end user. All software repairs involving viruses are covered by a one week warranty, new virus are not covered. Any hardware not collected will be charged a storage supplement. By signing this form you agree to the above terms & conditions and also syn-star PC store ltd's full trading terms & conditions which are available on request.

THANK YOU FOR CHOOSING SYN-STAR

HARDWARE / PARTS WILL BE CHARGED IN ADDITION TO LABOUR

PLEASE CIRCLE

Case: Y N

Charger: Y N

Data Y N

Hardware description:.....

PASSWORD (admin):.....

FAULT(s):

COMMENTS:

CALL RECORDS:

P.T.O.

COMPLETION on collecting Hardware

FULL NAME:..... DATE:.....

Signature:..... Time of exit:.....

You are signing to agree to collecting all hardware that was entrusted to syn-star. You are stating that you are the owner of the equipment or have permission to remove the hardware from syn-star.